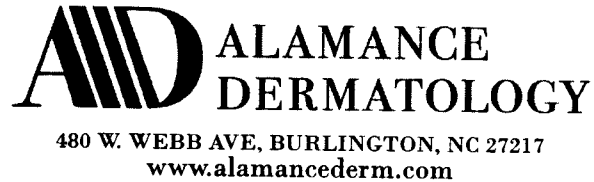


David A. Dasher, M.D.
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DERMATOLOGY
DERMATOLOGY SURGERY
336-226-8000

Hello! We have missed seeing our patients in person during the past several weeks due to the coronavirus pandemic. The health of our patients and staff has been and continues to be our priority. This priority will guide us now that we are entering the reopening stage. We will continue to care for our patients using telemedicine when possible, while thoughtfully increasing in person visits according to state and national guidelines and based on medical necessity. We will monitor the local COVID 19 trends and recommendations, reevaluate how things are going for our patients and staff, and make changes to our practice as needed going forward.

Some things will be different when you come back to our office. Continue reading to learn all that we are doing to make your visit as safe as possible.

Appointments and Scheduling

- If you have a scheduled appointment, please wait for us to call you. We will continue to confirm all scheduled appointments at least 2 days in advance. Depending on medical need and patient factors, we may recommend an in person visit, offer a telemedicine visit, or reschedule your appointment.
- If you do not have a scheduled appointment, but would like to schedule one, please call the office. We welcome new and existing patients.
- We will be allowing more time between appointments to reduce the number of people in the office at any given time.
- We will waive cancellation fees for appointments cancelled with short notice due to illness or COVID exposure.

Your Visit

- When you arrive for your appointment, please remain in your vehicle and one of our staff members will come to check you in, take your temperature using a touchless thermometer, and ask you a few screening questions to make sure you do not have any symptoms of COVID 19 or recent exposures to someone diagnosed with or has symptoms of COVID 19.
- A staff member will escort you into the office when your room is ready.
- Only the patient that is being treated will be allowed to enter the office. Exceptions for this will be for children less than 18 years of age or patients who require a caregiver 24 hours a day.
- Please bring your own mask or face covering and wear it upon entering the office. If you forget your mask, we will have cloth bandanas that you can use as a face covering during your visit.
- Please follow the 6 feet social distancing guidelines while inside the office.
- The waiting room chairs will be spaced according to social distancing guidelines.
- Magazines have been removed from the waiting room and exam rooms.

- Clear “sneeze barriers” have been installed at our reception desks.
- We will perform enhanced cleaning of exam rooms between patients.
- New patients will be given access to the patient portal to complete online forms prior to the visit.
- Check-in and check-out procedures will be redesigned to maintain social distancing.

Our Team

- Every work day we will take temperatures of all staff members and screen all staff for symptoms of COVID 19 or recent exposure to someone diagnosed with or has symptoms of COVID 19. Any staff member with a temperature greater than or equal to 100 F or a positive screening questionnaire will be sent home.
- All staff interacting with patients will wear a mask.

We appreciate your understanding and flexibility while we navigate this next phase. We will continue to communicate any changes in our processes and welcome feedback on your experience.

Sincerely,

Alamance Dermatology